

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	ALBERTSON	1	7.0	
			GREAT NECK	2	19.5	
			HERRICKS	1	35.0	
			MANHASSET	3	13.3	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	6.0	
			manhasset	1	7.0	
		Adm Svc - Green Team			11	12.2
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	6	0	
			PORTWASHINGTON	1	0	
		Adm Svc - PW Parking - Broken Meter			7	0
		Adm Svc - PW Parking - Lot Condition	PORT WASHINGTON	1	0	
		Adm Svc - PW Parking - Lot Condition			1	0
	Adminstrative Services			19	7.1	
Adminstrative Services				19	7.1	
Community Services	Community Services	CommSvc - Bus Booking for Group	GREAT NECK ESTATES	1	0	
		CommSvc - Bus Booking for Group			1	0
		CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			MANORHAVEN	3	0.7	
			NEW CASSEL	3	1.0	
			WESTBURY	4	0.5	
		CommSvc - Bus Pickup Cancel			12	0.6
		CommSvc - Bus Pickup Schedule	GREAT NECK ESTATES	1	5.0	
			PORT WASHINGTON	1	1.0	
		CommSvc - Bus Pickup Schedule			2	3.0
		CommSvc - Misc SR	GREAT NECK PLAZA	1	3.0	
			MINEOLA	1	10.0	
			PORT WASHINGTON	1	0	
				2	6.5	
		CommSvc - Misc SR			5	5.2
		CommSvc - Seasonal Programs Registration	MINEOLA	1	0	
			NORTH NEW HYDE PARK	1	0	
		CommSvc - Seasonal Programs Registration			2	0
	Community Services			22	1.8	
Community Services				22	1.8	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	ALBERTSON	1	14.0	
			MANHASSET	1	2.0	
			PORT WASHINGTON	1	1.0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog		3	5.7
		Animal Sh - Dead Dog Pickup	EAST NORTHPORT	1	0
		Animal Sh - Dead Dog Pickup		1	0
		Animal Sh - Dog Adoption		30	0
		Animal Sh - Dog Adoption		30	0
		Animal Sh - Dog Defecation	ALBERTSON	1	12.0
			HERRICKS	1	8.0
			NEW CASSEL	1	0
		Animal Sh - Dog Defecation		3	6.7
		Animal Sh - Found Animal	NEW CASSEL	2	1.0
			PORT WASHINGTON	1	2.0
			WILLISTON PARK	1	0
		Animal Sh - Found Animal		4	1.0
		Animal Sh - Lost Animal	FLUSHING	1	1.0
			HICKSVILLE	1	0
			MINEOLA	1	1.0
			NEW HYDE PARK	2	0
			ROSLYN HEIGHTS	1	1.0
			SADDLE ROCK	1	0
				1	1.0
		Animal Sh - Lost Animal		8	0.5
		Animal Sh - Menacing or Harrassing Dog	williston park	1	0
			ALBERTSON	1	19.0
			GARDEN CITY PARK	2	10.5
			NEW CASSEL	1	13.0
			ROSLYN HARBOR	1	20.0
			WESTBURY	1	0
		Animal Sh - Menacing or Harrassing Dog		7	10.4
		Animal Sh - Misc	NEW CASSEL	1	0
			PORT WASHINGTON	1	13.0
		Animal Sh - Misc		2	6.5
		Animal Sh - Surrender a dog	NORTH NEW HYDE PARK	1	0
				1	0
		Animal Sh - Surrender a dog		2	0
		Animal Sh - Unleashed - Stray Dog	MANORHAVEN	1	19.0
			MINEOLA	1	7.0
			NEW CASSEL	2	3.5
				1	0
		Animal Sh - Unleashed - Stray Dog		5	6.6
		Animal Shelter			

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Cat Shelter	Cat Shelter - Call Back		23	1.6
		<b>Cat Shelter - Call Back</b>		<b>23</b>	<b>1.6</b>
		Cat Shelter - Feral Cats	ALBERTSON	2	0
			GARDEN CITY PARK	2	0
			GREAT NECK	5	3.2
			MANHASSET	1	0
			MANORHAVEN	1	0
			MINEOLA	3	7.3
			NEW CASSEL	1	0
			NEW HYDE PARK	2	4.5
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	4	0
			ROSLYN	4	0
			ROSLYN HEIGHTS	3	0
			SADDLE ROCK	1	0
			SEARINGTOWN	1	0
			WESTBURY	1	0
		<b>Cat Shelter - Feral Cats</b>		<b>33</b>	<b>1.4</b>
	<b>Cat Shelter</b>			<b>56</b>	<b>1.5</b>
	Code Enforcement	Code - After Hours/Weekend Construction	MANHASSET	3	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	1.0
			ROSLYN HEIGHTS	1	0
		<b>Code - After Hours/Weekend Construction</b>		<b>6</b>	<b>0.5</b>
		Code - Animal (except Dog / Cat / Wild life )	PORT WASHINGTON	1	0
		<b>Code - Animal (except Dog / Cat / Wild life )</b>		<b>1</b>	<b>0</b>
		Code - BZA Noncompliance	PORT WASHINGTON	1	0
		<b>Code - BZA Noncompliance</b>		<b>1</b>	<b>0</b>
		Code - Basketball Stanchion	MANHASSET	1	0
			PORT WASHINGTON	1	0
		<b>Code - Basketball Stanchion</b>		<b>2</b>	<b>0</b>
		Code - Building Permit	NEW CASSEL	1	7.0
			NEW HYDE PARK	1	2.0
		<b>Code - Building Permit</b>		<b>2</b>	<b>4.5</b>
		Code - Call Back Request		44	1.9
		<b>Code - Call Back Request</b>		<b>44</b>	<b>1.9</b>
		Code - Commercial Vehicle stored on Residential Property	GREAT NECK	1	8.0
			MANHASSET	1	0
			NEW CASSEL	2	0
			NORTH NEW HYDE PARK	1	5.0

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	ROSLYN HEIGHTS	1	6.0
				1	0
		<b>Code - Commercial Vehicle stored on Residential Property</b>		<b>7</b>	<b>2.7</b>
		Code - Commerical Garbage Container	NEW CASSEL	1	0
		<b>Code - Commerical Garbage Container</b>		<b>1</b>	<b>0</b>
		Code - Court	GARDEN CITY PARK	1	0
			GREAT NECK	2	0.5
			HERRICKS	1	0
			MANHASSET	6	0
			NEW CASSEL	4	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	3	0
			PLAINVIEW	1	0
			PORT WASHINGTON	5	0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
		<b>Code - Court</b>		<b>26</b>	<b>0.0</b>
		Code - Dumpster	GARDEN CITY PARK	1	22.0
		<b>Code - Dumpster</b>		<b>1</b>	<b>22.0</b>
		Code - Fence	ALBERTSON	1	23.0
			CARLE PLACE	2	0.5
			HERRICKS	1	1.0
			ROSLYN HEIGHTS	1	0
		<b>Code - Fence</b>		<b>5</b>	<b>5.0</b>
		Code - From Transfer	MANHASSET	1	0
			PORT WASHINGTON	1	6.0
		<b>Code - From Transfer</b>		<b>2</b>	<b>3.0</b>
		Code - Garbage	GREAT NECK	1	6.0
			HERRICKS	1	5.0
			NEW CASSEL	2	0
			NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	5	3.2
			PORT WASHINGTON	3	3.3
		<b>Code - Garbage</b>		<b>13</b>	<b>3.0</b>
		Code - Handicap Parking	GARDEN CITY PARK	1	6.0
			PORT WASHINGTON	2	0
		<b>Code - Handicap Parking</b>		<b>3</b>	<b>2.0</b>
		Code - Licensing	MINEOLA	1	0
		<b>Code - Licensing</b>		<b>1</b>	<b>0</b>

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Litter	MANHASSET	1	0
			ROSLYN HEIGHTS	1	0
		<b>Code - Litter</b>		<b>2</b>	<b>0</b>
		Code - Miscellaneous	ALBERTSON	1	0
			Albertson	1	0
			GARDEN CITY PARK	3	1.3
			GREAT NECK	4	4.0
			GREENVALE	3	1.0
			HERRICKS	1	5.0
			NEW CASSEL	2	10.0
			PORT WASHINGTON	4	16.0
			ROSLYN HEIGHTS	2	0.5
			WESTBURY	3	2.3
		<b>Code - Miscellaneous</b>		<b>24</b>	<b>5.0</b>
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	4.0
			GREAT NECK	1	9.0
			GREENVALE	1	0
			MANHASSET	4	7.2
			NEW CASSEL	8	2.8
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	0
			WESTBURY	1	7.0
				1	0
		<b>Code - No Plates / Inoperable Vehicle</b>		<b>20</b>	<b>3.6</b>
		Code - Noise	CARLE PLACE	1	0
			GARDEN CITY PARK	2	3.0
			GREAT NECK	1	5.0
			MANHASSET	2	0
			NEW CASSEL	2	4.0
			NEW HYDE PARK	1	4.0
			PORT WASHINGTON	1	0
			WESTBURY	1	11.0
		<b>Code - Noise</b>		<b>11</b>	<b>3.1</b>
		Code - Odor	MANHASSET	1	2.0
			NEW CASSEL	2	3.5
		<b>Code - Odor</b>		<b>3</b>	<b>3.0</b>
		Code - Overgrown Vegetation	ALBERTSON	3	3.7
			CARLE PLACE	3	9.0
			FLORAL PARK CEN	1	1.0
			FLORAL PARK CENTRE	2	8.5

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	GARDEN CITY PARK	3	6.7
			GLENWOOD LANDING	2	4.5
			GREAT NECK	9	4.8
			MANHASSET	5	6.4
			NEW CASSEL	8	0
			NEW HYDE PARK	2	7.0
			NO NEW HYDE PARK	1	7.0
			NORTH NEW HYDE PARK	8	3.6
			PORT WASHINGTON	4	0.8
			ROSLYN HEIGHTS	8	5.1
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	2	0
		<b>Code - Overgrown Vegetation</b>		<b>63</b>	<b>4.0</b>
		Code - Property Maintenance	ALBERTSON	4	1.5
			CARLE PLACE	2	7.0
			FLORAL PARK CEN	1	1.0
			FLORAL PARK CENTRE	2	0
			GARDEN CITY PARK	2	4.0
			GREAT NECK	5	7.6
			GREENVALE	1	1.0
			HERRICKS	1	0
			MANHASSET	9	4.0
			NEW CASSEL	7	1.7
			NEW HYDE PARK	4	1.2
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	2	12.5
			PORT WASHINGTONPORT WASHINGTON	1	0
			ROSLYN HEIGHTS	3	4.0
			SEARINGTOWN	2	3.0
			UNIVERSITY GARDENS	1	9.0
			WESTBURY	1	1.0
			WILLISTON PARK	1	0
		<b>Code - Property Maintenance</b>		<b>50</b>	<b>3.5</b>
		Code - Property Violations Search		172	4.9
		<b>Code - Property Violations Search</b>		<b>172</b>	<b>4.9</b>
		Code - Sidewalk Obstruction	HERRICKS	2	4.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	5.0
		<b>Code - Sidewalk Obstruction</b>		<b>5</b>	<b>3.6</b>

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Signs	CARLE PLACE	1	8.0
			GREENVALE	2	0
			HERRICKS	1	6.0
			MANHASSET	2	0
			MANHASSET HILLS	1	9.0
			NEW CASSEEL	1	0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	4.0
		<b>Code - Signs</b>		<b>12</b>	<b>2.3</b>
		Code - Tree Removal	GREENVALE	1	12.0
			NORTH NEW HYDE PARK	1	2.0
		<b>Code - Tree Removal</b>		<b>2</b>	<b>7.0</b>
		Code - Unlawful Property Use	GREAT NECK	1	0
			GREENVALE	2	0.5
			HERRICKS	1	2.0
			PORT WASHINGTON	2	1.0
			WESTBURY	1	13.0
		<b>Code - Unlawful Property Use</b>		<b>7</b>	<b>2.6</b>
		Code - Water Flow / Accumulation	ALBERTSON	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	15.0
			NORTH NEW HYDE PARK	1	12.0
			ROSLYN HEIGHTS	1	0
				1	1.0
		<b>Code - Water Flow / Accumulation</b>		<b>6</b>	<b>4.7</b>
	<b>Code Enforcement</b>			<b>492</b>	<b>3.7</b>
	Parking Enforcement	Prkg Enfrc - Call Back Request		4	0.8
				<b>4</b>	<b>0.8</b>
		Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	0
				2	0.5
		<b>Prkg Enfrc - Commercial Parking</b>		<b>3</b>	<b>0.3</b>
		Prkg Enfrc - Parking Violations Complaint	roslyn heights	1	0
			GARDEN CITY PARK	2	7.0
			GREAT NECK	3	0
			MANHASSET	3	0
			MINEOLA	1	9.0
			NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	1	7.0
			PORT WASHINGTON	5	0
			WESTBURY	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	manhasset	1	0	
				1	3.0	
		Prkg Enfrc - Parking Violations Complaint		20	2.0	
	Parking Enforcement			27	1.6	
Department of Public Safety				640	3.3	
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	5	0	
				1	0	
		DPW - Road Project		6	0	
	Department of Public Works			6	0	
	Highway Department	Hwy - Abandoned Vehicle	MINEOLA	1	3.0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	-1.0	
		Hwy - Abandoned Vehicle		3	0.7	
		Hwy - Basketball Stanchion	MANHASSET	1	8.0	
			Hwy - Basketball Stanchion		1	8.0
		Hwy - Bee's Nest Removal	ALBERTSON	1	1.0	
			MINEOLA	2	1.0	
			NEW HYDE PARK	1	9.0	
			NORTH NEW HYDE PARK	3	5.7	
			ROSLYN HEIGHTS	1	0	
		Hwy - Bee's Nest Removal		8	3.6	
		Hwy - Call Back Request		16	3.1	
			Hwy - Call Back Request		16	3.1
		Hwy - Catch Basin		ALBERTSON	3	1.0
				CARL PLACE	1	2.0
				CARLE PLACE	8	3.2
				GARDEN CITY PARK	1	0
				MANHASSET	2	5.5
				MINEOLA	2	0
				NEW CASSEL	4	1.5
				NEW HYDE PARK	3	3.7
				NO NEW HYDE PARK	3	0
				NORTH NEW HYDE PARK	1	0
				ROSLYN HEIGHTS	4	3.5
				SEARINGTOWN	2	9.5
				UNIVERSITY GARDENS	1	3.0
		WESTBURY	1	0		
	Hwy - Catch Basin		36	2.6		
	Hwy - Cemetery Maintenance		1	7.0		
		Hwy - Cemetery Maintenance		1	7.0	



# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	PORT WASHINGTON	1	0
		<b>Hwy - Complaint - Highway Employee / Vehicle</b>		<b>1</b>	<b>0</b>
		Hwy - Curb Repair	ALBERTSON	1	0
			CARLE PLACE	4	0.2
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	2	4.0
			GREAT NECK	3	8.3
			MANHASSET	1	0
			NEW CASSEL	3	5.3
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	5.0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	0
		<b>Hwy - Curb Repair</b>		<b>20</b>	<b>2.8</b>
		Hwy - Dead Animal Pickup	GARDEN CITY PARK	1	3.0
			HERRICKS	1	3.0
			MANHASSET	4	4.2
			MUNSEY PARK	1	1.0
			ROSLYN HEIGHTS	1	5.0
			SEARINGTOWN	2	1.0
				1	1.0
		<b>Hwy - Dead Animal Pickup</b>		<b>11</b>	<b>2.9</b>
		Hwy - From Transfer	ALBERTSON	1	1.0
		<b>Hwy - From Transfer</b>		<b>1</b>	<b>1.0</b>
		Hwy - Grass Cut / Mow	CARLE PLACE	1	13.0
			GREAT NECK	3	2.7
			MANHASSET	3	5.0
			MANHASSET HILLS	1	0
			NEW HYDE PARK	1	5.0
			NO NEW HYDE PARK	1	7.0
			PORT WASHINGTON	1	3.0
			ROSLYN	1	1.0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	3	0
				2	3.5
		<b>Hwy - Grass Cut / Mow</b>		<b>18</b>	<b>3.3</b>
		Hwy - Informational		6	0
		<b>Hwy - Informational</b>		<b>6</b>	<b>0</b>
		Hwy - Manhole Repair	ALBERTSON	3	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Manhole Repair	NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	3	4.7
		<b>Hwy - Manhole Repair</b>		<b>8</b>	<b>1.9</b>
		Hwy - Miscellaneous	ALBERTSON	3	1.3
			CARLE PLACE	5	1.0
			GARDEN CITY PARK	1	0
			GREAT NECK	6	5.3
			HERRICKS	4	1.5
			MANHASSET	3	0.3
			NEW CASSEL	3	0.3
			NORTH NEW HYDE PARK	3	2.7
			PORT WASHINGTON	2	0.5
			ROSLYN HEIGHTS	3	9.7
			SEARINGTOWN	6	2.3
			WILLISTON PARK	2	0
			port washington	1	1.0
				1	2.0
		<b>Hwy - Miscellaneous</b>		<b>43</b>	<b>2.4</b>
		Hwy - Permits / Road Opening Application Request		2	2.0
		<b>Hwy - Permits / Road Opening Application Request</b>		<b>2</b>	<b>2.0</b>
		Hwy - Pothole	ALBERTSON	1	1.0
			EAST HILLS	1	1.0
			GARDEN CITY PARK	1	11.0
			GREAT NECK	1	5.0
			MANHASSET	3	1.7
			NEW CASSEL	5	3.0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	9	3.2
			ROSLYN HEIGHTS	2	1.5
			SEARINGTOWN	1	6.0
			WESTBURY	1	7.0
			port washington	1	0
		<b>Hwy - Pothole</b>		<b>27</b>	<b>3.1</b>
		Hwy - Pothole Filled Without Request	GREAT NECK	1	0
			MANHASSET	2	0
			NEW HYDE PARK	1	0
			PLANDOME MANOR	1	0
			PORT WASHINGTON	14	0

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Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	port washington	6	0
			port washington	1	0
		<b>Hwy - Pothole Filled Without Request</b>		<b>26</b>	<b>0</b>
		Hwy - Shopping Cart	NEW HYDE PARK	1	1.0
		<b>Hwy - Shopping Cart</b>		<b>1</b>	<b>1.0</b>
		Hwy - Sprinkler Damage	ALBERTSON	1	0
			CARLE PLACE	1	0
			PORTWASHINGTON	1	2.0
		<b>Hwy - Sprinkler Damage</b>		<b>3</b>	<b>0.7</b>
		Hwy - Street Drainage / Flooding	ALBERTSON	4	0.2
			CARL PLACE	1	0
			CARLE PLACE	20	0.9
			EAST HILLS	1	1.0
			GARDEN CITY PARK	5	0.4
			GREAT NECK	1	0
			HERRICKS	1	0
			MINEOLA	1	0
			NEW CASSEL	2	0
			NORTH NEW HYDE PARK	2	2.0
			ROSLYN HEIGHTS	3	0
			WESTBURY	2	1.0
			WILLISTON PARK	1	0
		<b>Hwy - Street Drainage / Flooding</b>		<b>44</b>	<b>0.6</b>
		Hwy - Street Painting	CARLE PLACE	1	0
			MANHASSET	2	0
			PORT WASHINGTON	1	23.0
			ROSLYN HEIGHTS	1	0
		<b>Hwy - Street Painting</b>		<b>5</b>	<b>4.6</b>
		Hwy - Street Sign - New Request	GARDEN CITY PARK	4	0
			GREAT NECK	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	0.5
		<b>Hwy - Street Sign - New Request</b>		<b>8</b>	<b>0.1</b>
		Hwy - Street Sign - Remove	GARDEN CITY PARK	1	0
			GREAT NECK	1	0
			MANHASSET	1	0
		<b>Hwy - Street Sign - Remove</b>		<b>3</b>	<b>0</b>
		Hwy - Street Sign - Repair / Replace	ALBERTSON	4	5.8
			CARLE PLACE	3	0.3
			E WILLISON	1	0
			E WILLISTON	1	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	GARDEN CITY PARK	6	5.0
			GREAT NECK	2	2.5
			MANHASSET	10	1.7
			MANHASSET HILL	1	0
			MANHASSET HILLS	1	0
			MUNSEY PARK	1	0
			NEW CASSEL	5	0
			NEW HYDE PARK	5	0.2
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	5	0.2
			ROSLYN	2	1.5
			ROSLYN HEIGHTS	5	4.6
			SEARINGTOWN	2	0
			great neck	1	0
			herrick	1	0
		<b>Hwy - Street Sign - Repair / Replace</b>		<b>57</b>	<b>1.9</b>
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	4.0
			GARDEN CITY PARK	3	1.0
			GREAT NECK	3	1.7
			MANHASSET	3	2.7
			NEW CASSEL	1	8.0
			NEW HYDE PARK	3	1.3
			NORTH NEW HYDE PARK	1	1.0
			UNIVERSITY GARDENS	1	5.0
			WESTBURY	1	5.0
		<b>Hwy - Street Sweeping / Cleaning</b>		<b>17</b>	<b>2.5</b>
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	2	0.5
			CARLE PLACE	3	5.0
			EAST WILLISTON	1	1.0
			GARDEN CITY PARK	3	1.0
			GREAT NECK	3	1.7
			HERRICKS	2	1.5
			MANHASSET	3	3.0
			MANHASSET HILLS	1	1.0
			NORTH NEW HYDE PARK	7	0.6
			PORT WASHINGTON	4	0.8
			ROSLYN HEIGHTS	1	2.0
			SEARINGTOWN	1	4.0
			WILLISTON PARK	3	0.7
				1	1.0
		<b>Hwy - Tree Branch / Debris Pickup</b>		<b>35</b>	<b>1.5</b>

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	GARDEN CITY PARK	1	0
			MANHASSET	1	2.0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	2	2.0
			PORT WASHINGTON	1	2.0
		<b>Hwy - Tree Fallen - Emergency</b>		<b>6</b>	<b>1.3</b>
		Hwy - Tree Planting	ALBERTSON	1	0
			CARLE PLACE	3	0
			FLORAL PARK CENTRE	1	0
			GREAT NECK	5	0
			MANHASSET	7	0
			NEW CASSEL	1	0
			NEW HYDE PARK	4	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	6	0
			ROSLYN	1	0
			ROSLYN HEIGHT	1	0
			UNIVERSITY GARDENS	2	0
		<b>Hwy - Tree Planting</b>		<b>36</b>	<b>0</b>
		Hwy - Tree Stump Removal	ALBERTSON	4	1.0
			CARLE PLACE	2	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	2	0
			HERRICKS	2	0
			NEW HYDE PARK	3	1.3
			NORTH NEW HYDE PARK	4	-0.2
			PORT WASHINGTON	3	0
			ROSLYN HEIGHTS	1	0
		<b>Hwy - Tree Stump Removal</b>		<b>22</b>	<b>0.3</b>
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	9	3.1
			CARLE PLACE	10	0.5
			FLORAL PARK CENTRE	1	6.0
			GARDEN CITY PARK	12	4.2
			GREAT NECK	13	0.3
			HERRICKS	9	0.6
			MANHASSET	10	0
			MANHASSET HILLS	1	0
			NEW CASSEL	6	5.5
			NEW HYDE PARK	14	0.1
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	30	0.9

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	PORT WASHINGTON	13	2.1	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	7	0.6	
			SEARINGTOWN	5	0	
			SERINGTOWN	1	1.0	
			UNIVERSITY GARDENS	2	0	
			WESTBURY	2	0	
			WILLISTON PARK	4	0.5	
				3	6.7	
		Hwy - Tree Trimming / Removal Inspection			154	1.4
	Highway Department			619	1.7	
	Street Lighting District	Street Light - Cable Break	MANHASSET	1	1.0	
			Street Light - Cable Break			1
		Street Light - Cycles On / Off	ALBERTSON	1	7.0	
			CARLE PLACE	2	9.0	
			GARDEN CITY PARK	2	3.0	
			GREENVALE	1	0	
			MANHASSET	1	9.0	
			NEW HYDE PARK	1	6.0	
			ROSLYN HEIGHTS	1	5.0	
			Street Light - Cycles On / Off			9
		Street Light - Fixture Problem	NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	11.0	
		Street Light - Fixture Problem			3	3.7
		Street Light - Light Out (Single)	ALBERTSON	11	3.5	
			CARLE PLACE	14	6.1	
			FLORAL PARK CENTRE	2	8.0	
			GARDEN CITY PARK	5	4.2	
			GREAT NECK	3	5.0	
GREENVALE			1	8.0		
HERRICKS			4	2.8		
MANHASSET			13	6.1		
NEW CASSEL			15	3.5		
NEW HYDE PARK			12	5.9		
NO NEW HYDE PARK			1	0		
NORTH NEW HYDE PARK			11	5.4		
PORT WASHIGNTON			1	1.0		
PORT WASHINGTON			5	3.6		
ROSLYN HEIGHTS	7		2.7			
SEARINGTOWN	7		1.6			

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	WESTBURY	3	2.3
			albertson	1	2.0
			port washington	2	3.5
		<b>Street Light - Light Out (Single)</b>		<b>118</b>	<b>4.4</b>
		Street Light - Lights Out (Multiple)	ALBERTSON	4	1.5
			CARLE PLACE	10	8.2
			GARDEN CITY PARK	1	13.0
			GREAT NECK	2	3.5
			HERRICIS	1	5.0
			HERRICKS	4	2.5
			MANHASSET	3	2.0
			NEW CASSEL	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	3	6.3
			PORT WASHINGTON	2	3.0
			ROSLYN HEIGHTS	2	7.0
			SADDLE ROCK	1	0
			SEARINGTOWN	1	0
			albertson	1	8.0
			carle place	1	0
			great neck	1	0
		<b>Street Light - Lights Out (Multiple)</b>		<b>39</b>	<b>4.5</b>
		Street Light - Mark Out	MANHASSET	1	0
			ALBERTSON	3	3.7
			CARLE PL	1	3.0
			CARLE PLACE	7	5.9
			GARDEN CITY	2	3.0
			GARDEN CITY PARK	3	6.7
			GLENWOOD	1	2.0
			GLENWOOD LANDING	1	5.0
			GREAT NECK	5	4.4
			GREAT NECK ESTATES	1	2.0
			HERRICKS	3	7.0
			MANHASSET	1	7.0
			MANHASSET	43	4.8
			MANHASSET HILLS	1	1.0
			N NEW HYDE PARK	2	10.5
			NEW HYDE PARK	7	4.6
			NORTH NEW HYDE PARK	14	5.1
			PLANDIOME HEIGHTS	1	7.0
			PORT WASHINGTON	26	4.7

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Mark Out	PORT WASHINGTON NORTH	1	2.0
			PT WASHINGTO	1	2.0
			PT WASHINGTON	3	3.0
			ROSLYN	1	6.0
			ROSLYN HEIGHTS	20	3.9
			SADDLE ROCK	1	1.0
			SEARINGTOWN	8	4.4
			THOMASTON	1	3.0
			UNIVERSITY GARDENS	2	4.5
			WESTBURY	3	2.0
			WILLISTON PARK	1	6.0
			port washington	1	6.0
				2	4.0
		<b>Street Light - Mark Out</b>		<b>168</b>	<b>4.6</b>
		Street Light - Misc Problems	PORT WASHINGTON	1	7.0
		<b>Street Light - Misc Problems</b>		<b>1</b>	<b>7.0</b>
		Street Light - On During Day	ALBERTSON	3	4.7
			CARLE PLACE	4	14.2
			GARDEN CITY PARK	8	2.8
			GREAT NECK	1	13.0
			HERRICKS	6	4.3
			MANHASSET	3	5.3
			MANHASSET HILLS	1	13.0
			NEW CASSEL	3	7.0
			NEW HYDE PARK	2	3.5
			NO NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	6	8.2
			PORT WASHINGTON	5	9.2
			ROSLYN HEIGHTS	2	0
			UNIVERSITY GARDENS	1	6.0
			north NEW HYDE PARK	1	11.0
		<b>Street Light - On During Day</b>		<b>47</b>	<b>6.5</b>
		Street Light - Pole Problem	CARLE PLACE	2	0
			GARDEN CITY PARK	1	0
			MANHASSET	1	1.0
			NEW HYDE PARK	1	13.0
			NORTH NEW HYDE PARK	2	10.5



# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Pole Problem	PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	1.0
		<b>Street Light - Pole Problem</b>		<b>9</b>	<b>4.0</b>
	<b>Street Lighting District</b>			<b>395</b>	<b>4.8</b>
<b>Department of Public Works</b>				<b>1,020</b>	<b>2.9</b>
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	4.0
			NEW CASSEL	1	4.0
		<b>Housing - Appliance</b>		<b>3</b>	<b>4.0</b>
		Housing - Electrical	MANHASSET	1	0
		<b>Housing - Electrical</b>		<b>1</b>	<b>0</b>
		Housing - High Priority SR	MANHASSET	1	3.0
			NEW CASSEL	1	1.0
		<b>Housing - High Priority SR</b>		<b>2</b>	<b>2.0</b>
		Housing - Misc Carpentry	MANHASSET	2	8.0
			NEW CASSEL	3	1.7
		<b>Housing - Misc Carpentry</b>		<b>5</b>	<b>4.2</b>
		Housing - Misc Construction	NEW CASSEL	1	0
		<b>Housing - Misc Construction</b>		<b>1</b>	<b>0</b>
		Housing - Misc SR	MANHASSET	4	6.0
			NEW CASSEL	3	2.3
		<b>Housing - Misc SR</b>		<b>7</b>	<b>4.4</b>
		Housing - Plumbing	MANHASSET	2	2.0
			NEW CASSEL	1	0
		<b>Housing - Plumbing</b>		<b>3</b>	<b>1.3</b>
	<b>Housing Authority</b>			<b>22</b>	<b>3.3</b>
<b>Housing Authority</b>				<b>22</b>	<b>3.3</b>
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	ALBERTSON	1	4.0
		<b>HR - ADA Compliance</b>		<b>1</b>	<b>4.0</b>
		HR - Call Back Request		9	0
		<b>HR - Call Back Request</b>		<b>9</b>	<b>0</b>
		HR - Medical and Insurance Benefits		5	0.4
		<b>HR - Medical and Insurance Benefits</b>		<b>5</b>	<b>0.4</b>
		HR - Misc SR		5	2.6
		<b>HR - Misc SR</b>		<b>5</b>	<b>2.6</b>
		HR - Personnel and Employment		3	0.7
		<b>HR - Personnel and Employment</b>		<b>3</b>	<b>0.7</b>
		HR - Worker's Compensation		1	4.0
		<b>HR - Worker's Compensation</b>		<b>1</b>	<b>4.0</b>
	<b>Human Resources and Finance</b>			<b>24</b>	<b>1.0</b>
<b>Human Resources and Finance</b>				<b>24</b>	<b>1.0</b>
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	CARLE PLACE	1	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	EAST HILLS	2	2.5	
			EAST WILLISTON	2	0	
			GREAT NECK	1	4.0	
			MANHASSET	1	6.0	
			MANORHAVEN	1	2.0	
			MINEOLA	3	0.7	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	1.0	
			WESTBURY	2	0.5	
		OIC - From Transfer			15	1.5
		OIC - Inter Municipal SR	ALBERTSON	1	0	
			CARLE PLACE	1	5.0	
			EAST WILLISTON	3	0.7	
			GARDEN CITY PARK	2	0.5	
			GREAT NECK	7	0.9	
			GREENVALE	1	0	
			MANHASSET	2	0.5	
			MINEOLA	9	0.8	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	1.0	
			NO NEW HYDE PARK	2	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	3	0	
			PLANDOME	1	0	
			PORT WASHINGTON	3	2.0	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	3	1.3	
			SEARINGTOWN	1	0	
			WESTBURY	3	0	
			WILLISTON PAKE	1	0	
				3	0	
		OIC - Inter Municipal SR			51	0.7
	Inter Municipal Affairs			66	0.8	
Inter Municipal Affairs				66	0.8	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		1	0	
		Park - Call Back Request			1	0
		Park - From Transfer	NEW CASSEL	1	4.0	
				1	1.0	
		Park - From Transfer			2	2.5
		Park - Miscellaneous	GREAT NECK	1	1.0	
			MANHASSET	2	2.0	

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	MANORHAVEN	2	1.0	
			MINEOLA	1	0	
			MUNSEY PARK	1	5.0	
			NEW HYDE PARK	2	3.0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	3	0.3	
			SEARINGTOWN	1	1.0	
				1	2.0	
		Park - Miscellaneous			15	1.6
		Park - Park Facilities Maintenance		27	1.3	
		Park - Park Facilities Maintenance			27	1.3
		Park - Park Lights		1	1.0	
		Park - Park Lights			1	1.0
		Park - Park Permit Application Request		18	0.3	
		Park - Park Permit Application Request			18	0.3
	Park - Park and Recreation Literature Request		21	0.1		
	Park - Park and Recreation Literature Request			21	0.1	
Parks and Recreation Department			85	0.9		
Parks and Recreation Department				85	0.9	
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		1	2.0	
		BZA - Questions needing Answers			1	2.0
		Board of Zoning Appeals			1	2.0
	Building Department	Bldg - Application Status	ALBERTSON	4	4.5	
			CARLE PLACE	4	1.5	
			GARDEN CITY PARK	4	1.2	
			GREAT NECK	3	4.0	
			HERRICKS	1	11.0	
			MANHASSET	6	4.2	
			NEW CASSEL	3	6.0	
			NORTH NEW HYDE PARK	7	3.1	
			PORT WASHINGTON	15	3.3	
			ROSLYN	1	13.0	
			ROSLYN HEIGHTS	4	1.2	
			SEARINGTOWN	1	5.0	
				1	4.0	
			Bldg - Application Status			54
		Bldg - Call Back		24	2.0	
		Bldg - Call Back			24	2.0
		Bldg - Certificate Status	CARLE PLACE	1	0	
			GREAT NECK	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Certificate Status	NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		<b>Bldg - Certificate Status</b>		<b>6</b>	<b>0</b>
		Bldg - Construction Complaint	GARDEN CITY PARK	1	0
			MANHASSET	2	11.0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	2	0
				1	0
		<b>Bldg - Construction Complaint</b>		<b>8</b>	<b>2.8</b>
		Bldg - From Transfer	ALBERTSON	1	0
			NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	1	0
		<b>Bldg - From Transfer</b>		<b>3</b>	<b>0</b>
		Bldg - General Question Needs Answers		55	7.9
		<b>Bldg - General Question Needs Answers</b>		<b>55</b>	<b>7.9</b>
		Bldg - Housing Complaint	MANHASSET	1	5.0
			NEW HYDE PARK	1	0
			ROSLYN	1	4.0
		<b>Bldg - Housing Complaint</b>		<b>3</b>	<b>3.0</b>
		Bldg - Illegal Housing	ALBERTSON	1	0
			CARLE PLACE	2	0
			GARDEN CITY PARK	2	6.5
			GREAT NECK	2	0
			HERRICKS	3	0.3
			MANHASSET	1	0
			NEW CASSEL	1	0
			NEW HYDE PARK	2	4.5
			PORT WASHINGTON	6	1.5
			ROSLYN	1	0
			Roslyn Heights	1	0
		<b>Bldg - Illegal Housing</b>		<b>22</b>	<b>1.5</b>
		Bldg - Inspection Request	CARLE PLACE	1	2.0
			GREENVALE	1	0
			PORT WASHINGTON	2	13.5
				1	0
		<b>Bldg - Inspection Request</b>		<b>5</b>	<b>5.8</b>
		Bldg - Permit Question Needs Answers		6	6.2
		<b>Bldg - Permit Question Needs Answers</b>		<b>6</b>	<b>6.2</b>

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Retaining Wall	ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
		Bldg - Retaining Wall			2	0
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			GARDEN CITY PARK	2	5.5	
			GREAT NECK	4	0	
			GREENVALE	2	6.5	
			HERRICKS	1	0	
			MANHASSET	3	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	1	0	
			PORT WASHINGTON	2	9.5	
			ROSLYN	1	5.0	
			ROSLYN HEIGHTS	3	0.3	
			WESTBURY	1	0	
		Bldg - Suspect Work Without a Permit			22	2.2
	Building Department			210	4.0	
	Planning Department	Planning - Call Back Request		1	2.0	
		Planning - Call Back Request			1	2.0
		Planning - Questions needing Answers	NORTH NEW HYDE PARK	1	2.0	
			ROSLYN	1	1.0	
				1	3.0	
		Planning - Questions needing Answers			3	2.0
	Planning Department			4	2.0	
Planning and Building Department				215	4.0	
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	3	1.0	
			EAST HILLS	1	0	
			EAST WILLISTON	2	2.5	
			GARDEN CITY PARK	5	2.2	
			GREAT NECK PLAZA	1	0	
			HEMPSTEAD	1	0	
			KINGS POINT	1	0	
			LAKE SUCCESS	1	5.0	
			MINEOLA	2	1.0	
			NORTH NEW HYDE PARK	1	5.0	
			SEARINGTOWN	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
				1	22.0	
		PI - Call Back Request			22	2.4
		PI - Caregiver Support	FLORAL PARK CENTRE	1	1.0	

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Caregiver Support	GREAT NECK	5	2.2
			MINEOLA	3	0.3
			NORTH HILLS	1	4.0
			PLANDOME	1	1.0
			PORT WASHINGTON	1	5.0
			WILLISTON PARK	1	1.0
		<b>PI - Caregiver Support</b>		<b>13</b>	<b>1.8</b>
		PI - Financial Assistance	great neck	1	0
			GREAT NECK	2	3.5
			MANHASSET	2	0
			NEW CASSEL	6	0
		<b>PI - Financial Assistance</b>		<b>11</b>	<b>0.6</b>
		PI - Food and Hunger	FLORAL PARK	1	3.0
			GREAT NECK	1	0
			GREAT NECK PLAZA	1	0
			NEW CASSEL	3	0
			NEW HYDE PARK	1	1.0
			SEARINGTOWN	1	5.0
		<b>PI - Food and Hunger</b>		<b>8</b>	<b>1.1</b>
		PI - Health and Mental Health	great neck	4	0
			port washington	2	0
			roslyn	5	0
			GREAT NECK	3	0
			ALBERTSON	1	0
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST WILLISTON	3	3.0
			FLORAL PARK	1	4.0
			FLOWER HILL	1	0
			GARDEN CITY PARK	1	4.0
			GRAT NECK	1	0
			GRE AT NECK	1	0
			GREAT NCEK	1	0
			GREAT NECK	52	0.5
			GREAT NECK ESTATES	1	1.0
			GREAT NECK PLAZA	35	0.1
			KINGS POINT	1	0
			MANHASSET	4	0
			MANORHAVEN	4	0
			MINEOLA	3	0
			NEW CASSEL	2	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	NEW HYDE PARK	4	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	9	0.2
			PORT WASHINGTON NORTH	1	0
			ROSLYN	2	0.5
			THOMASTON	1	0
			WESTBURY	1	0
		<b>PI - Health and Mental Health</b>		<b>148</b>	<b>0.4</b>
		PI - Household Maintenance	ALBERTSON	3	5.3
			CARLE PLACE	1	4.0
			EAST HILLS	3	2.7
			FLORAL PARK	1	2.0
			GARDEN CITY PARK	3	0.7
			GREAT NECK	3	2.3
			HERRICKS	2	0.5
			MANHASSET	1	0
			MINEOLA	4	0.8
			NEW HYDE PARK	5	0
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	0
			WILLISTON PARK	1	1.0
		<b>PI - Household Maintenance</b>		<b>30</b>	<b>1.5</b>
		PI - Membership Registration	ALBERTSON	3	0
			EAST HILLS	1	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	6	0
			GREAT NECK	16	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	6	0
			HERRICKS	1	0
			KENSINGTON	1	0
			MANHASSET	2	0
			MANORHAVEN	1	0
			MINEOLA	7	0
			NEW HYDE PARK	4	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	5	0
			PORT WASHINGTON	11	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	1	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	ROSLYN HEIGHTS	4	0
			SEARINGTOWN	3	0
			THOMASTON	1	0
			WESTBURY	4	0
			WILLISTON PARK	7	0
			great neck	1	0
				1	0
		<b>PI - Membership Registration</b>		<b>90</b>	<b>0</b>
		PI - Miscellaneous	port washington	1	0
			ALBERTSON	3	2.0
			COPIAGUE	1	0
			FLORAL PARK	1	0
			GARDEN CITY PARK	1	6.0
			GREAT NECK	4	3.0
			GREAT NECK ESTATES	1	11.0
			GREAT NECK PLAZA	1	0
			MANHASSET	4	0.5
			MINEOLA	5	1.0
			NEW CASSEL	3	0.3
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	5	1.8
			ROSLYN HEIGHTS	2	0
			WESTBURY	1	0
			WILLISTON PARK	1	1.0
				2	0.5
		<b>PI - Miscellaneous</b>		<b>38</b>	<b>1.4</b>
		PI - NORC SR	EAST WILLISTON	1	0
			GREAT NECK PLAZA	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	4	0
		<b>PI - NORC SR</b>		<b>7</b>	<b>0</b>
		PI - Program Registration	ALBERTSON	1	0
			GARDEN CITY PARK	2	0.5
			GREAT NECK PLAZA	2	0
			HICKSVILLE	1	0
			MINEOLA	2	2.0
			NEW HYDE PARK	5	0.4
			NORTH NEW HYDE PARK	5	0.6
			PLANDOME HEIGHTS	1	0
			ROSLYN	2	1.5



# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Program Registration	WILLISTON PARK	3	1.3
			roslyn	2	0.5
		<b>PI - Program Registration</b>		<b>26</b>	<b>0.7</b>
		PI - Taxi Service	ALBERTSON	39	0
			BAXTER ESTATES	10	0
			CARLE PLACE	3	0
			EAST HILLS	22	0
			EAST WILLISTON	6	0
			FLORAL PARK	18	0
			FLOWER HILL	10	0
			GARDEN CITY	4	0
			GARDEN CITY PARK	82	0
			GREAT NECK	187	0.0
			GREAT NECK ESTATES	21	0
			GREAT NECK PLAZA	89	0.0
			HERRICKS	32	0
			HEW HYDE PARK	1	0
			KENSINGTON	10	0.8
			KINGS POINT	21	0.0
			LAKE SUCCESS	1	0
			MAHASSET	1	0
			MANHASSET	53	0
			MANHASSET ISLE	1	0
			MANORHAVEN	37	0
			MINEOLA	94	0.0
			MUNSEY PARK	2	0
			NEW CASSEL	37	0
			NEW HYDE PARK	44	0
			NEW HYDR PARK	1	1.0
			NORTH HILLS	55	0
			NORTH NEW HYDE PARK	65	0
			NORTHH HILLS	1	0
			PLANDOME MANOR	4	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	221	0.0
			PORT WASHINGTON NORTH	26	0
			PORT WASHINHTON	1	0
			PORTWASHINGTON	2	0
			ROSLYN	10	0.1
			ROSLYN ESTATES	1	0
			ROSLYN HARBOR	1	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	ROSLYN HEIGHTS	46	0
			ROSLYN HEIIGTS	1	0
			ROSLYN HIGHTS	1	0
			RUSSELL GARDENS	8	0
			SADDLE ROCK	3	0
			SANDS POINT	1	0
			SEARINGTOWN	6	0
			THOMASTON	2	0
			UNIVERSITY GARDENS	4	0
			WESTBURY	24	0
			WILLISTON PARK	50	0
			mineola	1	0
				9	0
		<b>PI - Taxi Service</b>		<b>1,370</b>	<b>0.0</b>
		PI - Taxi Service Cancellation	ALBERTSON	3	0
			EAST HILLS	1	0
			EAST WILLISTON	1	0
			GARDEN CITY PARK	4	0
			GREAT NECK	19	0
			GREAT NECK ESTATES	6	0
			GREAT NECK PLAZA	3	0
			KINGS POINT	5	0
			MANHASSET	1	0
			MANORHAVEN	3	0
			MINEOLA	5	0
			NEW CASSEL	1	0
			NEW HYDE PARK	5	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	6	0
			PORT WASHINGTON	10	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	3	0
			ROSLYN HEIGHTS	1	0
			WESTBURY	2	0
			WILLISTON PARK	2	0
				1	0
		<b>PI - Taxi Service Cancellation</b>		<b>86</b>	<b>0</b>
		PI - Taxi Service Complaint	GREAT NECK	1	3.0
			GREAT NECK ESTATES	1	0
			MANHASSET	1	0
			MANORHAVEN	1	2.0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	MINEOLA	1	2.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	1	0	
			WILLISTON PARK	1	1.0	
		PI - Taxi Service Complaint			9	1.1
		PI - Transportation/Mobility Mgmt Info	new hyde park	1	0	
			ALBERTSON	1	0	
			EAST HILLS	4	0.2	
			GARDEN CITY PARK	2	0	
			HERRICKS	3	0	
			MINEOLA	2	0.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	2	1.5	
			ROSLYN HEIGHTS	1	5.0	
			WESTBURY	1	1.0	
			great Neck	1	0	
		PI - Transportation/Mobility Mgmt Info			20	0.6
		PI - Volunteer	GREAT NECK	1	0	
			NORTH NEW HYDE PARK	1	0	
		PI - Volunteer			2	0
	Project Independence			1,880	0.2	
Project Independence			1,880	0.2		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		16	0.9	
		SWMA - Call Back			16	0.9
		SWMA - Carting Complaints	ALBERTSON	5	0	
			HERRICKS	1	2.0	
			MANORHAVEN	1	1.0	
			NEW HYDE PARK	2	0.5	
			NORTH NEW HYDE PARK	4	1.2	
			PORT WASHINGTON	3	0.3	
			ROSLYN HEIGHTS	6	0.2	
			SEARINGTOWN	3	1.3	
		SWMA - Carting Complaints			25	0.6
		SWMA - From Transfer	PORT WASHINGTON	1	1.0	
			WESTBURY	1	4.0	
		SWMA - From Transfer			2	2.5
		SWMA - Garbage Not Picked Up	HERRICKS	1	5.0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	NORTH NEW HYDE PARK	2	1.0	
			PORT WASHINGTON NORTH	1	3.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	3.0	
		SWMA - Garbage Not Picked Up			9	1.4
	Solid Waste Management			52	0.9	
	Sustainability Department	SWMA - Compost	ALBERTSON	1	6.0	
			BAXTER ESTATES	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	3	4.0	
			UNIVERSITY GARDENS	1	2.0	
			WESTBURY	1	0	
			SWMA - Compost		11	1.9
			SWMA - Long Island Green Homes	ROSLYN HEIGHTS	2	7.5
			SWMA - Long Island Green Homes		2	7.5
			SWMA - Rain Barrel	ALBERTSON	1	6.0
				CARLE PLACE	1	1.0
		GREAT NECK		1	0	
		MINEOLA		1	0	
		PORT WASHINGTON		1	0	
		ROSLYN HEIGHTS		2	3.5	
				1	1.0	
	SWMA - Rain Barrel		8	1.9		
	SWMA - Recycling / STOP Call Back		1	0		
	SWMA - Recycling / STOP Call Back		1	0		
	Sustainability Department			22	2.3	
	Solid Waste Management			74	1.3	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	ALBERTSON	1	0	
		311 - LIPA Power Outage		1	0	
		311 - SR Constituent Follow-up		71	0	
		311 - SR Constituent Follow-up		71	0	
		311 - Street Repaving Schedule Inquiry	PORT WASHINGTON	1	0	
		311 - Street Repaving Schedule Inquiry		1	0	
	311 Call Center			73	0	
	Supervisor's Office	SupV - Airplane	ALBERTSON	14	0	
			EAST HILLS	13	0	
			EAST WILLISTON	7	0	
			GARDEN CITY PARK	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Airplane	GREAT NECK	4	0
			GREAT NECK PLAZA	2	0
			MANHASSET	6	0
			MANORHAVEN	2	0
			NEW HYDE PARK	11	0
			NORTH NEW HYDE PARK	5	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	120	0
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	1	0
			SANDS POINT	6	0
			THOMASTON	1	0
			WANTAGH	1	0
			WILLISTON PARK	1	0
			north hills	1	0
		<b>SupV - Airplane</b>		<b>198</b>	<b>0</b>
		SupV - Complaint - Other Employee	GREAT NECK	2	1.0
			MANORHAVEN	1	3.0
			NORTH NEW HYDE PARK	2	4.0
			PORT WASHINGTON	1	24.0
			UNIVERSITY GARDENS	1	20.0
				1	20.0
		<b>SupV - Complaint - Other Employee</b>		<b>8</b>	<b>9.6</b>
		SupV - Helicopter	EAST HILLS	2	0
			FLOWER HILL	5	0
			GELN COVE	1	0
			GREAT NECK	2	0
			MANHASSET	14	0
			MINEOLA	1	0
			MUNSEY PARK	3	0
			PORT WASHINGTON	42	0
			ROSLYN	1	0
			ROSLYN ESTATES	1	0
			WILLISTON PARK	1	0
		<b>SupV - Helicopter</b>		<b>73</b>	<b>0</b>
		SupV - Helicopter Nassau		3	0
		<b>SupV - Helicopter Nassau</b>		<b>3</b>	<b>0</b>
		SupV - Thank You from Constituent	port washington	1	0
			ALBERTSON	1	0
			CARLE PLACE	1	0
			CORAM	1	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	EAST WILLISTON	2	0
			GARDEN CITY PARK	2	0
			GREAT NECK	4	0
			JOHNSRON	1	0
			KINGS POINT	1	0
			MANHASSET	3	0
			MANORHAVEN	1	0
			MINEOLA	1	0
			MUNSEY PARK	1	0
			NEW CASSEL	4	0
			NEW HYDE PARK	2	0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	15	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	2	0
			SEARINGTOWN	1	0
			WESTBURY	4	0
				2	0
			SupV - Thank You from Constituent	55	0
		Supervisor's Office	337	0.2	
Supervisor's Office			410	0.2	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		254	0
		Town Clerk - Birth Certificate		254	0
		Town Clerk - Block Party Application		10	0
		Town Clerk - Block Party Application		10	0
		Town Clerk - Certificate of Existence		1	0
		Town Clerk - Certificate of Existence		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Contracts & Bids		1	0
		Town Clerk - Death Certificate		109	0
		Town Clerk - Death Certificate		109	0
		Town Clerk - Dog License		67	0
		Town Clerk - Dog License		67	0
		Town Clerk - Domestic Partnership		4	0
		Town Clerk - Domestic Partnership		4	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Filming Permit		8	0
		Town Clerk - Filming Permit		8	0

# Town of North Hempstead Service Requests via 311 - by Department

August 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Town Clerk	Town Clerk	Town Clerk - Fishing License		3	0		
		Town Clerk - Fishing License		3	0		
		Town Clerk - Going Out of Business		2	0		
		Town Clerk - Going Out of Business		2	0		
		Town Clerk - Hunting License		10	0		
		Town Clerk - Hunting License		10	0		
		Town Clerk - Landscaping License		1	0		
		Town Clerk - Landscaping License		1	0		
		Town Clerk - Marriage Certificate		50	0		
		Town Clerk - Marriage Certificate		50	0		
		Town Clerk - Marriage License		104	0		
		Town Clerk - Marriage License		104	0		
		Town Clerk - Miscellaneous		66	0		
		Town Clerk - Miscellaneous		66	0		
		Town Clerk - Parking Restrictions Removal Request		13	0		
		Town Clerk - Parking Restrictions Removal Request		13	0		
		Town Clerk - Peddler License		6	0		
		Town Clerk - Peddler License		6	0		
		Town Clerk - Secondhand Dealer License		2	0		
		Town Clerk - Secondhand Dealer License		2	0		
		Town Clerk - Solid Waste Management License		1	0		
		Town Clerk - Solid Waste Management License		1	0		
		Town Clerk - Taxi and Limousine License		9	0		
		Town Clerk - Taxi and Limousine License		9	0		
		Town Clerk - Tow Truck License		10	0		
		Town Clerk - Tow Truck License		10	0		
		Town Clerk - Town Board Questions		1	0		
		Town Clerk - Town Board Questions		1	0		
		Town Clerk - Waterways		2	0		
		Town Clerk - Waterways		2	0		
		Town Clerk				735	0
		Town Clerk				735	0
	Summary				5,212	1.3	